

	We	Icome To O	ur Office		
First Name	Ν	11	Last Name		Preferred Name
Street Address		City		State	Zip
Social Security Number	Date of Birth	<u>c</u>	ell Phone - Includ	e Area Code	Work or Home Phone
☐ Male ☐ Female [Other	Email Add	ress	Spouse or F	Parent(s) Name
Emergency Contact PRIMARY INSURANCE INF		Emergency Phon	e	Person Responsible	for Account
Name of Primary Insurance	Company				
Insured's First N	lame		MI Inst	ured's Last Name	
Insured's Social Security Nu	mber Gro	up Number	Insured's Date	of Birth	
Patient Relationship to Insu			Patient Status]Married □Other Student □Employed
Responsibility Statem	ent				

Your insurance is a method for you to receive reimbursement for fees you have paid Von Holten Eyecare for services rendered. Having insurance is not a substitute for payment. Many companies have fixed allowances or percentages based on your contract with them not with our office. It is your responsibility to pay in advance for the deductible, coinsurance or any other balances not paid for by your insurance. We will assist you in receiving reimbursement as much as possible but you are responsible in advance for your bill.

Financial Responsibility

By signing this statement you agree to be financially responsible for all charges.

Authorization to Release Medical Information

I authorize Von Holten Eyecare to release/request medical information on by behalf to/from any entity to assist in my medical care per my request. This assignment will remain in effect until revoked in writing. A photocopy of this assignment is considered to be as valid as the original.

Private Health Information

My signature below acknowledges that I was provided the opportunity to receive/review a copy of Von Holten Eyecare's Privacy Policy Notice.

Patient Signature

Date	



Review Of Systems: Please select all that apply

0	<u>CONSTITUTION</u> Developmental Disabilities	0	<u>RESPIRATORY</u> Cigarette Smoker	0	<u>INTEGUMENTARY</u> Eczema		• ENT • Hearing Loss
0	Cancer	0	Bronchitis	0	Rosacea		O Sinusitis
0	Fatigue Syndrome	0	Emphysema	0	Psoriasis		• Dry Mouth
0	Other	0	Chronic Obstruction	0	Herpes Simplex (cold sor	es)	O Laryngitis
		0	Sleep Apnea	0	Herpes Zoster (shingles)		• Other
		0	Other	0	Other		
	GASTROINTESTINAL		ENDOCRINE		NEUROLOGICAL		<u>GENITOURINARY</u>
0	Crohn's	0	Type 2 Diabetes Mellitus	0	Multiple Sclerosis	0	Kidney Disease
0	Colitis	0	Type 1 Diabetes Mellitus	0	Epilepsy	0	Prostate Disease/Cancer
0	Ulcer	0	Thyroid Dysfunction	0	Cerebral Palsy	0	STD- herpetic/Chlamydia
0	Acid Reflux	0	Other	0	Tumor	0	Benign Prostate Hypertrophy
0	Celiac Disease			0	Stroke/CVA	0	Pregnant
0	Other			0	Migraine	0	Nursing
				0	Other	0	Herpes
						0	Chlamydia
						0	Other
0	HEMOTOLOGIC/LYMPHA Anemia	ATI	C <u>PSYCHIATRIC</u> O Depression	0	ALLERGIC/IMMUNE Drug Allergies]	MUSCULOSKELETAL ^O Arthritis
0	Large-volume blood loss		• Attention Deficit	0	Environmental Allergies		^O Osteoarthritis
0	Ulcer		 Anxiety Disorder 	0	Rheumatoid Arthritis		0 Fibromyalgia
0	Hypercholesterolemia		O Bipolar Disorder	0	Lupus		• Muscular Dystrophy
0	Other		• Other		Sjogren's Syndrome		O Ankylosing Spondylitis
				0	Other		^O Osteoporosis
							^O Gout
	CARDIOVASCULAR						• Other

- Hypertension (high blood pressure)
- O Stroke/CVA
- ^O Heart Disease
- O Vascular Disease
- CHF (congestive heart failure)
- ° _{Other}



Medications

Medication Name	Dose	Frequency

Medication Allergies	Environmental Allergies	



Past Ocular History: Please select all that apply

O Age Related Macular Degeneration		O Inflammate	ory Disorder		° Ke	eratoconus		
^O Retinal Degeneration		O Glaucoma Suspect			O G	^O Glaucoma		
• Retinal Detachment		O Amblyopia	l		o _{Ny}	0 Nystagmus		
^O Retinal Hole		^O Surgery			0 Pa	atching		
0 Dry Eye		0 Injury			0 N	one		
^O Cataracts		° _{Other}						
	Family F	History: Circl	e all that app	ly				
Diabetes Mellitus Type 1:	Mother	Father	Brother	Sister	Son	Daughter		
Diabetes Mellitus Type 2:	Mother	Father	Brother	Sister	Son	Daughter		
Diabetes Mellitus in first degree:	Mother	Father	Brother	Sister	Son	Daughter		
Cancer:	Mother	Father	Brother	Sister	Son	Daughter		
Hypertension:	Mother	Father	Brother	Sister	Son	Daughter		
Hyperthyroidism:	Mother	Father	Brother	Sister	Son	Daughter		
Hypothyroidism:	Mother	Father	Brother	Sister	Son	Daughter		
Cataract:	Mother	Father	Brother	Sister	Son	Daughter		
Degenerative Disorder of Macula:	Mother	Father	Brother	Sister	Son	Daughter		
Glaucoma:	Mother	Father	Brother	Sister	Son	Daughter		
		Social Hist	ory					
Drinking? Yes No Amount and Frequency:								
Smoking? Yes No Amount: Other		7	Гуре: Cigare	ettes Cigar	rs Pipe	Smokeless		
Current Every Day Smoker Heavy Tobacco Smoker	Current Some Day SmokerFormer SmokerLight Tobacco SmokerNever Smoker							



Do we have your approval to contact you when your glasses or contact lenses arrive and appointment reminders?

	Yes	No
Phone		
Text message		
Email		

ACKNOWLEDGEMENT OF NOTICE OF PRIVACY PRACTICES

The law requires that Von Holten Eyecare make every effort to inform you of your rights related to your personal health information. By my signing below, I acknowledge that:

- □ I have read or had explained to me Von Holten Eyecare's Notice of Privacy Practice and agree to continue my care with Von Holten Eyecare under said terms.
- □ I was given to opportunity to read Von Holten Eyecare's Notice of Privacy Practices and declined but wish to continue my care with Von Holten Eyecare under the terms of Von Holten Eyecare's privacy policies.
- □ I have read or had explained to me Von Holten Eyecare's Notice of Privacy Practice and do not wish to continue my care with Von Holten Eyecare under said terms.
- □ The Notice of Privacy Practice could not be read due to the emergent nature of the care of other reason described as

I HAVE READ AND UNDERSTAND THIS FORM. I AM SIGNING IT VOLUNTARILY.

Patient

Date

If you are signing as a personal representative of the patient, please indicate your relationship

Representative

Relationship to Patient

PATIENT AUTHORIZATION FORM

Authorization to Release Information to Family Members

Many of our patients allow family members such as their spouse, significant other, parents or children to call and request the result of tests, procedures and financial information. Under the requirements for H.I.P.A.A. we are not allowed to give this information to anyone without the patient's consent. If you wish to have your medical information, any diagnostic test results and/or financial information released to any family members you must sign this form.

You have the right to revoke this consent, in writing, except where we have already made disclosures in reliance on your prior consent.

I authorize Von Holten Eyecare to release my records and any information requested to the following individuals.

1	Relation to Patient:
2	Relation to Patient:
3	Relation to Patient:
4	Relation to Patient:

Authorization Regarding Messages (please check all that apply)

____ I authorize you to leave a detailed message on my home or cell number regarding appointments

<u>I authorize you to leave a detailed message on my home or cell number regarding</u> medical treatment, care, test results or financial information

- _____ I authorize you to leave a message with anyone who answers the phone
- ____ Messages may only be left with _____

Patient Name (PLEASE PRINT)

Date

Patient Signature



Notice of Privacy Practices

Von Holten Eyecare 25824 W. Eames St. Channahon, IL 60410 815.521.9950 Ryan Von Holten, Privacy Official

IN COMPLIANCE WITH THE FEDERAL REGULATIONS OF HIPAA'S PRIVACY RULE, THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN OBTAIN ACCESS TO IT

We respect our legal obligation to keep health information that might identify you private. We are obligated by law to provide you with notice of our privacy practices. This notice describes how we protect your health information and what rights you have regarding it.

TREATMENT, PAYMENT, AND HEALTH CARE OPERATIONS

The most common reasons we would use or disclose your health information is for treatment, payment, or business operations. We routinely use and disclose your medical information within the office on a daily basis. We do not need specific permission to use or disclose your medical information in the following matters, although you have the right to request that we do not.

Examples of how we might use or disclose health information for treatment purposes might include:

Setting up or changing appointments including leaving messages with those at your home or office who may answer the phone or leaving messages on answering machines, voice mails, texts, or emails; calling your name out in a reception room environment; prescribing glasses, contact lenses, or medications as well as relaying this information to suppliers by phone, fax or other electronic means including initial prescriptions and requests from suppliers for refills; notifying you that your ophthalmic goods are ready, including leaving messages with those at your home or office who may answer the phone, or leaving messages on answering machines, voice mails, texts, or emails; referring you to another doctor for care not provided by this office; obtaining copies of health information from doctors you have seen before us; discussing your care with you directly or with family or friends you have inferred or agreed may listen to information about your health; sending you postcards or letters or leaving messages with those at your home who may answer the phone or on answering machines, voice mails, texts, or emails reminding you it is time for continued care; at your request, we can provide you with a copy of your medical records via our secured patient portal.

Examples of how we might use or disclose health information for payment purposes might include:



Asking you about your vision or medical insurance plans or other sources of payment; preparing and sending bills to your insurance provider or to you; providing any information required by third party payors in order to insure payment for services rendered to you; sending notices of payment due on your account to the person designated as responsible party or head of household on your account with fee explanations that could include procedures performed and for what diagnosis: collecting unpaid balances either ourselves or through a collection agency, attorney, or district attorney's office. At the patient's request we may not disclose health care information that you have paid for out of pocket. This only applies to those encounters related to the care you want restricted.

Examples of how we might use or disclose health information for business operations might include:

Financial or billing audits; internal quality assurance programs; participation in managed care plans; defense of legal matters; business planning; certain research functions; informing you of products or services offered by our office; compliance with local, state, or federal government agencies request for information; oversight activities such as licensing of our doctors; Medicare or Medicaid audits; providing information regarding your vision status to the Department of Public Safety, a school nurse, or agency qualifying for disability status

USES AND DISCLOSURES FOR OTHER REASONS NOT NEEDING PERMISSION

In some other limited situations, the law allows us to use or disclose your medical information without your specific permission. Most of these situations will never apply to you but they could.

- When a state or federal law mandates that certain health information be reported for a specific purpose
- For public health reasons, such as reporting of a contagious disease, investigations or surveillance, and notices to and from the federal Food and Drug Administration regarding drugs or medical devices
- Disclosures to government or law authorities about victims of suspected abuse, neglect, domestic violence, or when someone is or suspected to be a victim of a crime
- Disclosures for judicial and administrative proceedings, such as in response to subpoenas or orders of courts or administrative hearings
- Disclosures to a medical examiner to identify a deceased person or determine cause of death or to funeral directors to aid in burial
- Disclosures to organizations that handle organ or tissue donations
- Uses or disclosures for health related research
- Uses or disclosures to prevent a serious threat to health or safety of an individual or individuals
- Uses or disclosures to aid military purposes or lawful national intelligence activities
- Disclosures of de-identified information
- Disclosures related to a workman's compensation claim



- Disclosures of a "limited data set" for research, public health, or health care operations
- Incidental disclosures that are an unavoidable by-product of permitted uses and disclosures
- Disclosure of information needed in completing form from a school related vision screening, information to the Department of Public Safety, information related to certification for occupational or recreational licenses such as pilots license.
- Disclosures to business associates who perform health care operations for Von Holten Eyecare and who commit to respect the privacy of your information. We also require any business associate to require any sub-contractor to comply with our privacy policies.
- Unless you object, disclosure of relevant information to family members or friends who are helping you with your care or by their allowed presence cause us to assume you approve their exposure to relevant information about your health

USES OR DISCLOSURES TO PATIENT REPRESENTATIVES

It is the policy of Von Holten Eyecare for our staff to take phone calls from individuals on a patients behalf requesting information about making or changing an appointment; the status of eyeglasses, contact lenses, or other optical goods ordered by or for the patient. Von Holten Eyecare staff will also assist individuals on a patient's behalf in the delivery of eyeglasses, contact lenses, or other optical goods. During a telephone or in person contact, every effort will be made to limit the encounter to only the specifics needed to complete the transaction required. No information about the patient's vision or health status may be disclosed without proper patient consent. Von Holten Eyecare staff and doctors will also infer that if you allow another person in an examination room, treatment room, dispensary, or any business area within the office with you while testing is performed or discussions held about your vision or health care or your account that you consent to the presence of that individual.

OTHER USES AND DISCLOSURES

We will not make any other uses or disclosures of your health information unless you sign a written *Authorization for Release of Identifying Health Information*. The content of this authorization is determined by federal law. The request for signing an authorization may be initiated by Von Holten Eyecare or by you as the patient. We will comply with your request if it is applicable to the federal policies regarding authorizations. If we ask you to sign an authorization, you may decline to do so. If you do not sign the authorization, we may not use or disclose the information we intended to use. If you do elect to sign the authorization, you may revoke it at any time. Revocation requests must be made in writing to the Privacy Officer named at the beginning of this Notice.

YOUR RIGHTS REGARDING YOUR HEALTH INFORMATION

The law gives you many rights regarding your personal health information.



You may ask us to restrict our uses and disclosures for purposes of treatment (except in emergency care), payment, or business operations. This request must be made in writing to Privacy Officer named at the beginning of this Notice. We do not have to agree to your request, but if we agree, must honor the restrictions you ask for.

You may ask us to communicate with you in a confidential manner. Examples might be only contacting you by telephone at your home or using some special email address. We may accommodate these requests if they are reasonable and if you agree to pay any additional cost, if any, incurred in accommodating your request. Requests for special communication requests must be made to the Privacy Officer named at the beginning of this Notice.

You may ask to review or get copies of your health information. There are a very few limited situations in which we may refuse your access to your health information. For the most part we are happy to provide you with the opportunity to either review or obtain a copy of your medical information. All requests for review or copy of medical information must be made in writing to the Privacy Officer named at the beginning of this Notice. While we usually respond to these requests in just a day or so, by law we have fifteen (15) days to respond to your request. We may request an additional thirty (30) day extension in certain situations.

Health care information you request copies of may be delivered to you in electronic format. The e-formats Von Holten Eyecare has approved as secure and protects the integrity of your health care information include secure email, an authorized Electronic Health Information system and media supplied by Von Holten Eyecare.

You may ask us to amend or change your health care information if you think it is incorrect or incomplete. If we agree, we will make the amendment to your medical record within thirty (30) days of your written request for change sent to the Privacy Officer named at the beginning of this Notice. We will then send the corrected information to you or any other individual you feel needs a copy of the corrected information. If we do not agree, you will be notified in writing of our decision. You may then write a statement of your position and we will include it in your medical record along with any rebuttal statement we may wish to include.

You may request a list of any non-routine disclosures of your health information that we might have made within the past six (6) years (or a shorter period if you wish). Routine disclosures would include those used your treatment, payment, and business operations of Von Holten Eyecare. These routine disclosures will not be included in your list of disclosures. You are entitled to one such list per year without charge. If you want more frequent lists, you must pay for them in advance at a fee of \$0.00 per list. We will usually respond to your written request (made to the Privacy Officer named at the beginning of this Notice) within thirty (30) days but we are allowed one thirty (30) day extension if we need the time to complete your request.

Health care information you request copies of may be delivered to you in electronic format. The e-formats Von Holten Eyecare has approved as secure and protects the integrity of your health care information include secure email, an authorized electronic health information system and media supplied by Von Holten Eyecare.



You may obtain additional copies of this Notice of Privacy Practices from our business office or online at our website address shown at the beginning of this Notice.

BREACH NOTIFICATION POLICY

In the event of a reportable breach of patient information, Von Holten Eyecare agrees to abide by the breach notification requirements as established by the HIPAA breach notification rule. If a breach occurs, Von Holten Eyecare will consult with a HIPAA attorney and take all necessary steps to remain in compliance with this rule including notification of individuals, business associates, the Secretary of Health and Human Services and prominent media outlets.

WHISTLEBLOWER PROTECTION RULE

Von Holten Eyecare will take no action against any individual who provides information to the Office of Civil Rights, Office of the Inspector General or individual state attorney general's office regarding concerns related to the privacy and security procedures or actions at Von Holten Eyecare.

CHANGING OUR NOTICE OF PRIVACY PRACTICES

By law, we must abide by the terms of this Notice of Privacy Practices until we choose to substantially change the Notice. We reserve the right to change this Notice at any time. If we change this Notice, the new privacy practices will apply to your existing health information as well as any additional information generated in the future. If we change this Notice, we will post a new Notice in our office and on our website.

COMPLAINTS

If you think that anyone at Von Holten Eyecare has not respected the privacy of your health information, you are free to complain to the Privacy Officer named at the beginning of this Notice. We are more than happy to try to resolve any concern you may have in writing. If we cannot resolve your concern at that level, you may also file a complaint with the U.S. Department of Health and Human Services, Office of Civil Rights or the state Attorney General's Office. We will not retaliate against you if you make such a complaint.